



**Best Value Performance Indicators 2006/07**  
**A comparison of Brent Council's performance**

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# Introduction

This document provides information on the way that the Council has performed for the year 2006/07 compared to all other councils in the United Kingdom.

The report is presented in line with the Corporate Strategy themes together with the responsible service area.

The report provides:

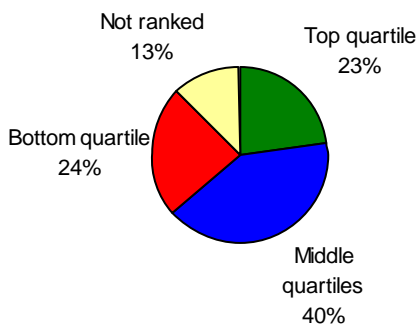
- Externally audited performance against each indicator
- Direction of travel between 2005/06 and 2006/07, showing where performance has improved, fallen or not changed
- The quartile range compared to all UK which covers:
  - top quartile - best performing 25% of councils
  - bottom quartile – BOTTOM performing 25% of councils
  - middle quartiles - indicators in this range fall between top and bottom quartiles
- The names and performance of both the top and BOTTOM performing boroughs in London

# Overall trends

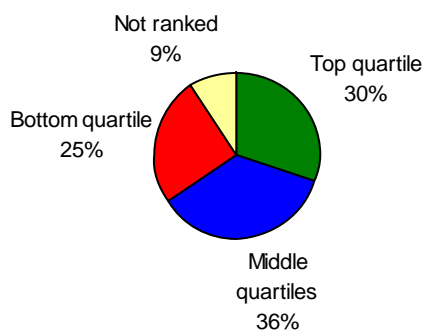
Based on 136 indicators for period 2006/07 our overall UK ranking breakdown is as follows:

- 31 indicators in the top (best performing) quartile
- 55 indicators in middle (between top and bottom) quartiles
- 33 indicators in the bottom (BOTTOM performing) quartile
- 17 indicators in the 'not ranked' section, which means performance cannot be compared because good performance is neither high nor low

## Brent's quartile breakdown for 2006/07



## Brent's quartile breakdown for 2005/06



Compared to 2005/06, the percentage of indicators in the top quartile has decreased from 30% to 23%. However, the percentage of indicators in the bottom quartile has decreased from 25% to 24%.

# Individual performance indicators

Ref:	Description	Performance 06/07	Direction of travel 05/06 - 06/07	What quartile range we are in? All UK	Top performing LA London	Bottom performing LA London
		<b>BRENT</b>		<b>NATIONAL</b>	<b>LONDON</b>	

<b>A Great Place: A Safe Place</b>						
<b>Policy and Regeneration</b>						
126	Domestic Burglaries per 1,000 population	22.9	<b>IMPROVED</b>	<b>BOTTOM</b>	Kingston 8.1	Haringey 26.9
127a	Violent crimes per 1,000 population	23		<b>BOTTOM</b>		
127b	Robberies per 1,000 population	7.7	<b>IMPROVED</b>	<b>BOTTOM</b>	Kingston 1.8	Lambeth 10.8
128	Vehicle crimes per 1,000 population	17.5	<b>IMPROVED</b>	<b>BOTTOM</b>	Kingston 8	Islington 26.1
174	The number of racial incidents recorded per 100,000 population	56.28	<b>N/A</b>	<b>N/A</b>	Islington 394.22	K & C 9.17
175	The percentage of racial incidents that resulted in further action	100.00	<b>NO CHANGE</b>	<b>TOP</b>	Brent 100.00	Westminster 88.50
225	Actions against domestic violence, % actions LA undertakes against DCLG check list	91.0	<b>IMPROVED</b>	<b>N/A</b>	Bexley 100.00	Greenwich 73.00

Ref:	Description	Performance 06/07	Direction of travel 05/06 - 06/07	What quartile range we are in? All UK	Top performing LA London	Bottom performing LA London
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<b>A Great Place: A Safe Place</b>						
<b>Environment and Culture</b>						
99Ai	Road accident casualties Number of people killed or seriously injured in road traffic collisions (All)	124	<b>IMPROVED</b>	<b>MIDDLE</b>	Westminster 263	Barking & Dagenham 52
99Aii	Road accident casualties: percentage change in number of casualties from previous year killed/seriously injured (All)	-20.0	<b>FALLEN</b>	<b>TOP</b>	Barking & Dagenham -42.2	Richmond 43.00
99Aiii	Road accident casualties: percentage change in number of casualties between most current year and average of 1994-1998 killed/seriously injured (All)	-49.2	<b>FALLEN</b>	<b>TOP</b>	Barking & Dagenham -65.5	Hammersmith & Fulham -18.00
99Bi	Road accident casualties: Number of people killed or seriously injured in road traffic collisions (children under 16 years)	14	<b>IMPROVED</b>	<b>MIDDLE</b>	Barnet 22	K & C 3

Ref:	Description	Performance 06/07	Direction of travel 05/06 - 06/07	What quartile range we are in? All UK	Top performing LA London	Bottom performing LA London
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99Bii	Road accident casualties: percentage change in number of casualties from previous year killed/seriously injured (Children under 16 years)	-39.1	<b>IMPROVED</b>	<b>TOP</b>	Harrow -67.00	Kingston 200.00
99Biii	Road accident casualties: percentage change in number of casualties between most current year and average of 1994 - 1998 killed/seriously injured (children under 16 years)	-67.0	<b>IMPROVED</b>	<b>TOP</b>	Lambeth -84.4	Barnet -29.00
99Ci	Road accident casualties: KSI all people: slight injury	1024	<b>IMPROVED</b>	<b>MIDDLE</b>	Kingston 323	Westminster 1499
99Cii	Road accident casualties percentage change in number of casualties from previous year - All slight injury	-3.2	<b>FALLEN</b>	<b>MIDDLE</b>	Richmond -21.0	K & C 22.00
99Ciii	Road accident casualties percentage change in number of casualties most current year and average of 1994-98 children, slight injury	-24.8	<b>IMPROVED</b>	<b>TOP</b>	Kingston -52.4	Tower Hamlets -12.7



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165	The percentage of pedestrian crossing with facilities for disabled people	100	<b>NO CHANGE</b>	<b>TOP</b>	Brent 100	Greenwich 16
166A	Score against checklist of enforcement best practice for environmental health	100	<b>NO CHANGE</b>	<b>TOP</b>	Brent 100	Lambeth 60.00
166B	Score against checklist of enforcement best practice for trading standards	100	<b>NO CHANGE</b>	<b>TOP</b>	Brent 100	Lambeth 65.00
187	Percentage of the work categorised footway network where structural maintenance should be considered	14	<b>IMPROVED</b>	<b>TOP</b>	Waltham Forest 5	Lambeth 50
215A	The average number of days taken to repair a street lighting fault that is under the control of the LA	3.74	<b>FALLEN</b>	<b>MIDDLE</b>	Camden 0.96	Westminster 12.32
215B	The average time taken to repair a street lighting fault where response time is under control of a DNO (distribution network operator)	44.34	<b>FALLEN</b>	<b>BOTTOM</b>	Lambeth 11.67	Westminster 24.81

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218A	Percentage of new reports of abandoned vehicles investigated within 24 hours of notification	97.50	<b>IMPROVED</b>	<b>MIDDLE</b>	Bexley 100.00	Bromley 55.60
218B	Percentage of abandoned vehicles removed within 24 hours from the point at which the LA is legally entitled to remove the vehicle	98.32	<b>IMPROVED</b>	<b>TOP</b>	Bexley 100.00	K & C 22.30

**A Great Place: A Clean Place**  
**Environment and Culture**

199A	Percentage of relevant land and highways that fall below A grade B for cleanliness	32.0	<b>FALLEN</b>	<b>BOTTOM</b>	K & C 2.0	Haringey 40.1
199B	Percentage of relevant land and highways from which unacceptable levels of graffiti are visible	20	<b>FALLEN</b>	<b>BOTTOM</b>	K & C 0	Barking & Dagenham 27
199C	Percentage of relevant land and highways from which unacceptable levels of fly-posting are visible	3	<b>NO CHANGE</b>	<b>BOTTOM</b>	Enfield 0	Islington 9

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199D	Percentage of relevant land and highways from which unacceptable levels of fly-tipping are visible	3	<b>N/A NEW PI</b>	<b>MIDDLE</b>	Havering 1	K & C 4
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**A Great Place: A Green Place  
Environment and Culture**

82Ai	Percentage of household waste arising which have been sent for recycling	11.25	<b>IMPROVED</b>	<b>BOTTOM</b>	Bromley 25.96	Brent 11.25
82aii	Total tonnage of household local waste arising sent by LA for recycling	12494.58	<b>IMPROVED</b>	<b>MIDDLE</b>	Bromley 39066.55	Tower Hamlets 9846.89
82Bi	Total tonnage of household local waste arising percentage composted	10.27	<b>IMPROVED</b>	<b>MIDDLE</b>	Bexley 17.70	Tower Hamlets 0.11
82Bii	Total tonnage of household local waste arising sent by LA for composting	11410.94	<b>IMPROVED</b>	<b>TOP</b>	Bexley 19884.50	Tower Hamlets 95.28
84a	Kilograms of household waste collected per person	411.20	<b>IMPROVED</b>	<b>MIDDLE</b>	K & C 310.10	Barking & Dagenham 524.20

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84b	Percentage change from the previous financial year in the number of KG of household waste collected per head of population	-0.20	<b>FALLEN</b>	<b>MIDDLE</b>	Richmond -8.10	Hackney 6.88
86	Cost of household waste collection	81.49		<b>BOTTOM</b>		
91A	Percentage of population served by a kerbside collection of recyclables (one recyclable)	81.49	<b>IMPROVED</b>	<b>BOTTOM</b>	Lewisham 100.00	Westminster 70.9
91B	Kerbside collection of recyclables (two recyclables)	91.5	<b>IMPROVED</b>	<b>BOTTOM</b>	Lewisham 100.00	Westminster 70.9
106	Percentage of new homes built on brown field sites	91.12	<b>FALLEN</b>	<b>MIDDLE</b>	Lewisham 100.00	Bexley 84.70
178	The percentage of total length of footpaths and other rights of way which were	100	<b>NO CHANGE</b>	<b>TOP</b>	Brent 100	Redbridge 56
216A	Number of sites of potential concern in the LA area with respect to land contamination	1589	<b>N/A</b>	<b>N/A</b>	Croydon 5937	Lambeth 4

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216B	Number of sites of potential concern in the LA area with respect to land contamination	5.00	<b>FALLEN</b>	<b>MIDDLE</b>	Lambeth 10.00	Waltham Forest 4.00
217	Percentage of pollution control improvements to existing installations completed on time	100.00	<b>NO CHANGE</b>	<b>TOP</b>	Brent 100.00	Greenwich 56.00

**A Great Place: A Lively Place**  
**Environment and Culture**

170A	Number of visits to museums per 1,000 population: A) Total visits	190	<b>IMPROVED</b>	<b>MIDDLE</b>	Bexley 294	H & F 11
170B	Number of visits to museums in person	128	<b>IMPROVED</b>	<b>MIDDLE</b>	Richmond 320	H & F 11
170C	Number of visits to museums per 1,000 population: c) Visits by school groups	4071	<b>FALLEN</b>	<b>MIDDLE</b>	Southwark 10521	Hillingdon 90
219A	Total number of conservation areas in the LA area	22	<b>NO CHANGE</b>	<b>N/A</b>	Richmond 72	Barking & Dagenham 4
219B	Percentage of conservation areas in the LA area with an up-to-date character appraisal	100	<b>NO CHANGE</b>	<b>TOP</b>	Brent 100	Greenwich 0

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219C	Percentage of conservation areas in the LA area with published management proposals	100	<b>NO CHANGE</b>	<b>TOP</b>	Brent 100	Greenwich 0
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**A Borough of Opportunity: Local Employment & Enterprise  
Environment and Culture**

100	Number of days temporary traffic controls in place on traffic sensitive roads	0.00	<b>NO CHANGE</b>	<b>TOP</b>	Brent 0.00	Hounslow 7.7
109A	Percentage of major planning applications determined within 13 weeks	69.39	<b>IMPROVED</b>	<b>MIDDLE</b>	Kingston 100	Tower Hamlets 38.33
109B	Percentage of minor planning applications determined within 8 weeks	72.36	<b>FALLEN</b>	<b>MIDDLE</b>	Havering 94.31	Southwark 64.99
109C	Percentage of other planning applications determined within 8 weeks	84.70	<b>FALLEN</b>	<b>BOTTOM</b>	Havering 97.40	Southwark 76.65
204	Percentage of appeals against the authority's decision to refuse planning applications	32.3	<b>FALLEN</b>	<b>MIDDLE</b>	Tower Hamlets 15.0	Lambeth 100

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205	Quality of service checklist - planning percentage implemented	100	<b>NO CHANGE</b>	<b>TOP</b>	Brent 100	Barking & Dagenham 77.8
<b>A Borough of Opportunity: Health and Well-being</b>						
<b>Children and Families</b>						
197	Change in the number of conceptions to females under 18	-6.90	<b>FALLEN</b>	<b>MIDDLE</b>	Redbridge 28	Westminster -46.80
<b>A Borough of Opportunity: Help when you need it</b>						
<b>Finance and Corporate Resources</b>						
76A	Housing benefit security: A) the number of claimants visited per 1,000 caseload	221.82	<b>IMPROVED</b>	<b>N/A</b>	Barking & Dagenham 460.54	Hounslow 1.14
76B	Housing benefit security: B) number of fraud investigators employed per 1,000 caseload	0.15	<b>FALLEN</b>	<b>N/A</b>	Harrow 1.24	Brent 0.15
76C	Housing benefit security: C) number of fraud investigations per 1,000 caseload	11.19	<b>FALLEN</b>	<b>N/A</b>	Redbridge 46.68	Newham 4.41

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76D	Housing benefit security: D) number of prosecutions and sanctions A895	2.07	<b>FALLEN</b>	<b>N/A</b>	Richmond 7.37	Newham 0.79
78A	Average time for processing council tenants housing benefit/council tax benefit in days: A) new claims in days	34.8	<b>IMPROVED</b>	<b>BOTTOM</b>	Harrow 21.0	Barnet 87.2
78B	Average time for processing council tenants housing benefit/council tax benefit in days: B) change in circumstances in days	20.3	<b>IMPROVED</b>	<b>BOTTOM</b>	Harrow 3	Barnet 42.7
79A	Percentage of cases for which the calculation of the amount of benefit due was correct	98.40	<b>NO CHANGE</b>	<b>MIDDLE</b>	Redbridge 99.80	Islington 91.80
79Bi	Percentage of removable overpayments (excluding council tax benefits) that were recovered in the year	62.05	<b>IMPROVED</b>	<b>BOTTOM</b>	Greenwich 98.16	Barking & Dagenham 42.08



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79Bii	Percentage of recoverable overpayments recovered, overpayment debit outstanding at the start of the period plus the amount of housing benefit identified during the period	23.07	<b>IMPROVED</b>	<b>BOTTOM</b>	Lewisham 40.94	Camden 13.00
79Biii	Percentage of recoverable overpayments recovered written off during the period	1.64	<b>N/A</b>	<b>N/A</b>	Harrow 24.80	Barnet 0.15

**A Borough of Opportunity: Help when you need it**  
**Housing and Community Care**

53	Households receiving intensive home care per 1,000 population aged 65+	18.33	<b>IMPROVED</b>	<b>MIDDLE</b>	Tower Hamlets 38.58	Bexley 7.1
54	Older people (aged 65 or over) helped to live at home per 1,000 population aged 65+	83.70	<b>FALLEN</b>	<b>MIDDLE</b>	Haringey 164	Barnet 64.9
56	Percentage of items of equipment delivered within 7 working days	86.09	<b>IMPROVED</b>	<b>MIDDLE</b>	Bexley 98	Southwark 75

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195	% waiting time acceptable for assessment of older people	75.16	<b>IMPROVED</b>	<b>MIDDLE</b>	Bexley 99.30	Wandsworth 54.24
196	% waiting time acceptable for care packages for older people	90.88	<b>IMPROVED</b>	<b>MIDDLE</b>	Redbridge 98.50	Haringey 50
201	Adults & older people receiving direct payments per 1,000 population aged 18+	83.26	<b>IMPROVED</b>	<b>MIDDLE</b>	Barking & Dagenham 194.25	Wandsworth 47.1

<b>One Community: Settled Homes</b>						
<b>Housing and Community Care</b>						
63	The average SAP rating of council owned dwellings	67	<b>NO CHANGE</b>	<b>MIDDLE</b>	Westminster 84	Islington 63
64	The number of private dwellings returned to occupation	650	<b>FALLEN</b>	<b>TOP</b>	Brent 650	Bexley 52
66a	Local authority rent collection and arrears: proportion of rent collected	97.39	<b>FALLEN</b>	<b>MIDDLE</b>	Greenwich 99.14	Lambeth 89.75
66b	The number of LA tenants with more than seven weeks of (gross) rent arrears as percentage of the total number of council tenants	12.10	<b>FALLEN</b>	<b>BOTTOM</b>	Havering 4.04	Southwark 23.52
66c	Percentage of LA tenants in arrears who have had notices seeking possession served	28.38	<b>FALLEN</b>	<b>MIDDLE</b>	Haringey 9.96	Croydon 44.00

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66d	The percentage of local authority tenants evicted as a result of rent arrears	0.42	<b>FALLEN</b>	<b>MIDDLE</b>	Harrow 0.04	Lewisham 0.75
74A	Tenant satisfaction: Landlords: A) Overall satisfaction	74.11	<b>FALLEN</b>	<b>MIDDLE</b>	Ealing 79	Kingston 51
74B	Tenant satisfaction: Landlords: B) black and minority ethnic tenant	73.16	<b>FALLEN</b>	<b>MIDDLE</b>	Ealing 76	Tower Hamlets 52
74C	Tenant satisfaction: landlords: C) non black and minority ethnic tenants	74.04	<b>IMPROVED</b>	<b>BOTTOM</b>	Ealing 79	Kingston 56
75A	Satisfaction of tenants of council housing with opportunities for participation in management and decision making in relation to housing services by their landlord broken down by: A) Black & minority ethnic tenants	69.71	<b>FALLEN</b>	<b>TOP</b>	Brent 69.71	Tower Hamlets 45

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75B	Satisfaction of tenants of council housing with opportunities for participation in management and decision making in relation to housing services by their landlord broken down by: B) non black or minority ethnic tenants	70.00	<b>FALLEN</b>	<b>TOP</b>	Hillingdon 71	Lambeth 48
75C	Satisfaction of tenants of council housing with opportunities for participation	67.09	<b>FALLEN</b>	<b>TOP</b>	Westminster 69	Tower Hamlets 43
183A	Average length of stay in B & B accommodation in weeks	5.44	<b>FALLEN</b>	<b>BOTTOM</b>	Havering 0.00	Haringey 9.09
183B	Average length of stay in hostel accommodation in weeks	7.67	<b>IMPROVED</b>	<b>MIDDLE</b>	Newham 0.00	Lewisham 46.76
184A	Council homes which were non-decent at the beginning of the year	12.30	<b>IMPROVED</b>	<b>TOP</b>	Hounslow 0.00	Newham 52
184B	Percentage change in proportion of non-decent homes in the year	100.00	<b>IMPROVED</b>	<b>TOP</b>	Brent 100.00	Islington 2.6
202	The number of people sleeping rough on a single night within the area of the LA	1	<b>NO CHANGE</b>	<b>MIDDLE</b>	Westminster 111	Newham 0

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203	The percentage change in the average number of families (which include dependent children or pregnant woman), placed in temporary accommodation under the homelessness legislation compared with the average from the previous year	-15.86	<b>IMPROVED</b>	<b>MIDDLE</b>	Croydon -21.00	Barking & Dagenham 56.76
212	Average time in days to re-let LA Housing	31	<b>IMPROVED</b>	<b>MIDDLE</b>	Kingston 18	Southwark 111
213	The number of households who considered themselves as homeless who approached the LA housing advice services, and for whom housing advice casework intervention resolved their situation	22.76	<b>IMPROVED</b>	<b>TOP</b>	Brent 22.76	Havering 1
214	Proportion of households accepted as statutorily homeless who were accepted as statutorily homeless by LA within the last two years	0.82	<b>FALLEN</b>	<b>MIDDLE</b>	Newham 0.00	Islington 0.57

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<b>One Community: Early Excellence</b>						
<b>Children &amp; Families</b>						
38	Percentage of 15 year olds in schools achieving 5 or more GCSE A* - C	61.4	<b>IMPROVED</b>	<b>MIDDLE</b>	Barnet 89.8	Lewisham 53.0
39	Percentage of 15 year olds achieving 5 or more GCSE A* - G	92.2	<b>IMPROVED</b>	<b>TOP</b>	Richmond 94.7	Haringey 87.8
40	Percentage of pupils achieving level 4 or above in key stage 2 maths	73.0	<b>NO CHANGE</b>	<b>MIDDLE</b>	Richmond 94.8	Hackney 64.0
41	Percentage of pupils achieving level 4 or above in key stage 2 English	97.00	<b>IMPROVED</b>	<b>MIDDLE</b>	Richmond 88.5	Hounslow 82.2
43A	Percentage of SEN statements issued within 18 weeks: excluding those affected by 'exceptions to the rule'	97.0	<b>FALLEN</b>	<b>BOTTOM</b>	Westminster 100.0	Hounslow 82.2
43B	Percentage of SEN statements issued within 18 weeks: including those affected by 'exceptions to the rule'	75.0	<b>IMPROVED</b>	<b>BOTTOM</b>	Bexley 100.0	Kingston Upon Thames 48.6
45	Percentage of half days missed due to total absence in Secondary schools	9.0	<b>IMPROVED</b>	<b>BOTTOM</b>	Lewisham 8.39	Harrow 6.55

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46	Percentage of half days missed due to total absence in Primary schools	9.00	<b>IMPROVED</b>	<b>BOTTOM</b>	Hillingdon 6.20	Bexley 4.80
50	Children looked after at age 16 with one A* - G GCSE or GNVQ	31.70	<b>FALLEN</b>	<b>BOTTOM</b>	Kingston 82	Sutton 33
161	Percentage of care leavers in education, training or employment aged 19	72.50	<b>FALLEN</b>	<b>MIDDLE</b>	Waltham Forest 100	Sutton 47
162	Reviews of child protection cases (ranking set as 100 across the indicator)	100	<b>IMPROVED</b>	<b>TOP</b>	Brent 100	Barnet 96.67
163	Adoptions of children looked after	4.30	<b>FALLEN</b>	<b>BOTTOM</b>	Wandsworth 13.25	Newham 3.17
181A	Percentage of 14 year olds in schools achieving levels 5 or above in key stage 3: A) English	74.00	<b>IMPROVED</b>	<b>MIDDLE</b>	K & C 86.82	Islington 61.00
181B	Percentage of 14 year olds in schools achieving levels 5 or above in key stage 3: B) Maths	76.00	<b>IMPROVED</b>	<b>MIDDLE</b>	Sutton 87.00	Islington 64.00
181C	Percentage of 14 year olds in schools achieving levels 5 or above in key stage 3: C) Science	69.00	<b>IMPROVED</b>	<b>MIDDLE</b>	Sutton 85.00	Islington 54.00
181D	Percentage of 14 year olds in schools achieving levels 5 or above in key stage 3: D) IT	64.00	<b>IMPROVED</b>	<b>BOTTOM</b>	Lewisham 68.00	Islington 39.00

Ref:	Description	Performance 06/07	Direction of travel 05/06 - 06/07	What quartile range we are in? All UK	Top performing LA London	Bottom performing LA London
		<b>BRENT</b>		<b>NATIONAL</b>	<b>LONDON</b>	
194A	Percentage of 11 year old pupils achieving level 5 or above in key stage 2: A) English	30.00	<b>IMPROVED</b>	<b>MIDDLE</b>	Richmond 49.00	Hackney 21
194B	Percentage of 11 year old pupils achieving levels 5 or above in key stage 2: B) Maths	30.00	<b>IMPROVED</b>	<b>MIDDLE</b>	Richmond 48.00	Hackney 20.00
221A	Percentage of young people aged 13-19 achieving: A record outcome compared to the percentage of young people who participate in youth work in LA area	45.00	<b>IMPROVED</b>	<b>MIDDLE</b>	Ealing 85.00	Lambeth 18.00
221B	Percentage of young people aged 13-19 achieving: An accredited outcome compared to the percentage of young people who are in LA area	1.00	<b>NO CHANGE</b>	<b>BOTTOM</b>	Sutton 62.00	Brent 1.00
222A	Early education and childcare settings proportion: where leaders have a qualification at level 4 or above	32.00	<b>IMPROVED</b>	<b>MIDDLE</b>	Wandsworth 69.00	Enfield 9.00
222B	Early education and childcare settings proportion: that have input from staff with graduate or post-graduate qualifications in teaching or child development	20.00	<b>IMPROVED</b>	<b>BOTTOM</b>	H & F 100.00	Lewisham 14.00



Ref:	Description	Performance 06/07	Direction of travel 05/06 - 06/07	What quartile range we are in? All UK	Top performing LA London	Bottom performing LA London
		<b>BRENT</b>		<b>NATIONAL</b>		<b>LONDON</b>

**One Community: Civil Leadership**  
**Housing and Community Care**

226A	Total spend in community legal services advice and guidance (£)	1173007	<b>N/A</b>	<b>N/A</b>	Camden 3000409	Wandsworth 1232
226B	The percentage of authority expenditure on community legal services CLS quality mark	100	<b>NO CHANGE</b>	<b>N/A</b>	Brent 100	Sutton 17.40
226C	Total spend in community legal services direct provision (£)	2812771	<b>N/A</b>	<b>N/A</b>	Waltham Forest 5034856	Croydon 832

**One Community: Building our Capacity**  
**Finance and Corporate Resources**

156	The percentage buildings with facilities for people with disabilities	82.00	<b>IMPROVED</b>	<b>N/A</b>	Southwark 96.61	Newham 22.29
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**One Community: Building our Capacity**  
**Human Resources and Diversity**

2a	Level to which LA has achieved against race equalities standard	Level 2	<b>N/A</b>	<b>N/A</b>	Lewisham level 5	Havering level 2
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Ref:	Description	Performance 06/07	Direction of travel 05/06 - 06/07	What quartile range we are in? All UK	Top performing LA London	Bottom performing LA London
		<b>BRENT</b>		<b>NATIONAL</b>	<b>LONDON</b>	
2b	Duty to promote race equality performance against race equalities priorities and outcomes (% against checklist achieved)	84	NO CHANGE	<b>TOP</b>	Lewisham 100	Hammersmith & Fulham 63
11a	Percentage of top 5% of local authority earners that are women	44.72	<b>IMPROVED</b>	<b>TOP</b>	Lewisham 56.20	Wandsworth 22.91
11b	Percentage of top 5% of local authority earners that are from black or ethnic minorities	17.35	<b>FALLEN</b>	<b>TOP</b>	Hackney 30.02	Richmond 2.64
11c	Percentage of top 5% of local authority earners that have a disability	4.49	<b>FALLEN</b>	<b>MIDDLE</b>	Croydon 8.96	Bromley 0.00
12	The number of working days/shifts lost due to sickness/absence: local authority employees	7.43	<b>FALLEN</b>	<b>TOP</b>	Bromley 0.00	Newham 11.33
14	Percentage of early retirements for all staff in total workforce	0.29	<b>FALLEN</b>	<b>MIDDLE</b>	Newham 0.12	H & F 1.45
15	The percentage of ill health retirements for all staff in total workforce	0.30	<b>IMPROVED</b>	<b>MIDDLE</b>	Croydon 0.00	Hackney 0.41
16a	The percentage of local authority employees with disabilities	4.21	<b>IMPROVED</b>	<b>MIDDLE</b>	Lambeth 7.38	Havering 1.30

Ref:	Description	Performance 06/07	Direction of travel 05/06 - 06/07	What quartile range we are in? All UK	Top performing LA London	Bottom performing LA London
		<b>BRENT</b>		<b>NATIONAL</b>	<b>LONDON</b>	
16b	The percentage of economically active disabled people in the authority area	13.29	<b>NO CHANGE</b>	<b>N/A</b>	Waltham Forest 19.77	Richmond 8.43
17a	The percentage of local authority employees from ethnic minorities	49.9	<b>IMPROVED</b>	<b>TOP</b>	Brent 49.9	Havering 5.8
17b	The percentage of the economically active population from ethnic minorities in the local authority	53.1	<b>NO CHANGE</b>	<b>N/A</b>	Newham 59.3	Havering 5.1

### One Community: Building our Capacity

#### Finance and Corporate Resources

8	Percentage of invoices paid within 30 days	85.0	<b>IMPROVED</b>	<b>BOTTOM</b>	Redbridge 98.40	Ealing 64.0
9	Percentage of council tax collected	94.17	<b>IMPROVED</b>	<b>BOTTOM</b>	Richmond 98.50	Hackney 90.00
10	Percentage of NNDR collected	98.66	<b>IMPROVED</b>	<b>MIDDLE</b>	Barking & Dagenham 99.70	Islington 97.00

### One Community: Building our Capacity

#### Environment and Culture

86	Cost of waste collection per household	81.49	<b>IMPROVED</b>	<b>N/A</b>	Havering 23.93	Westminster 98.70
223	Condition of principal roads	21	<b>FALLEN</b>	<b>BOTTOM</b>	Havering 6	Camden 31

Ref:	Description	Performance 06/07	Direction of travel 05/06 - 06/07	What quartile range we are in? All UK	Top performing LA London	Bottom performing LA London
		<b>BRENT</b>		<b>NATIONAL</b>	<b>LONDON</b>	

224A	Condition of principal roads	21	<b>FALLEN</b>	<b>BOTTOM</b>	Barking & Dagenham 6	Islington 33
224B	Condition of non-principal roads	18	<b>IMPROVED</b>	<b>MIDDLE</b>	K & C 3	Greenwich 58